



# NO FREE SPACE ON ETOKEN/CARD REMOVAL OF UNNECESSARY CERTIFICATE SIGN-IN METHOD: CERTIFICATE

Use this manual, if:

- You use the sign-in method based on a certificate saved on an eToken or cryptographic card
- On the computer you use to work, you have the SmartCard Toolbox ING software installed
- You want to delete a certificate you will not use from the device
- You know the password to the eToken/cryptographic card

## STEP 1

Plug the eToken or cryptographic card into a USB port. If there are a couple of eTokens/cards connected to the computer, unplug them and connect only the carrier from which you want to delete a certificate.

## STEP 2

Launch the SmartCard Toolbox ING software. You can do this in two ways:

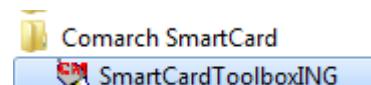
1. Click on the application icon on the computer desktop



2. Launch the **Start** menu, then select **All applications**, find the **Comarch SmartCard** folder and run the **SmartCardToolboxING** application.

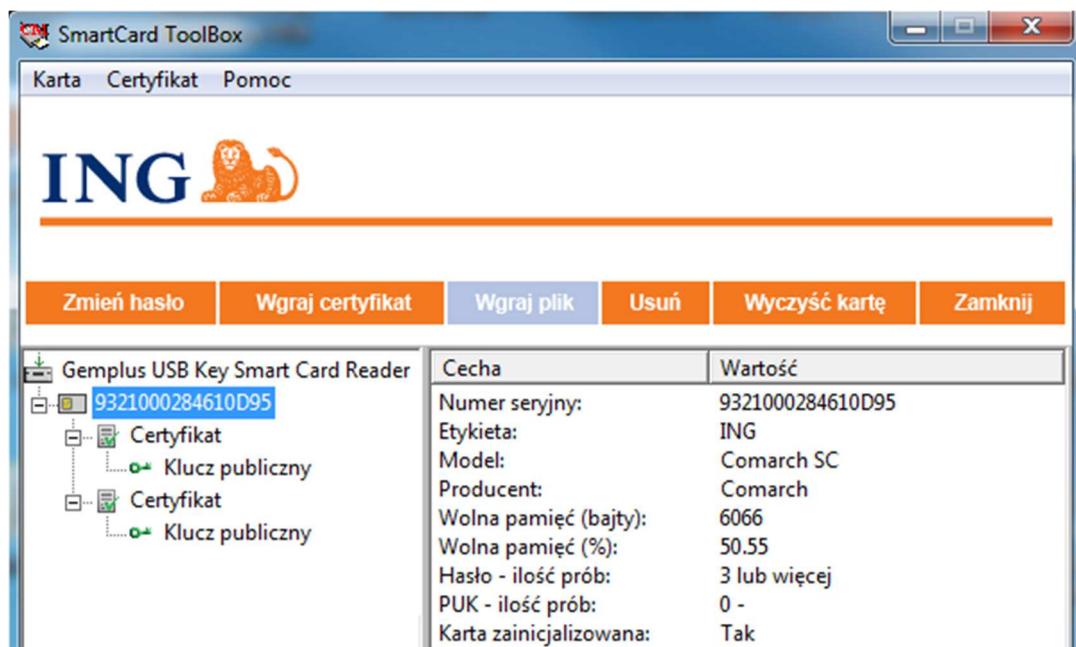


► Wszystkie programy



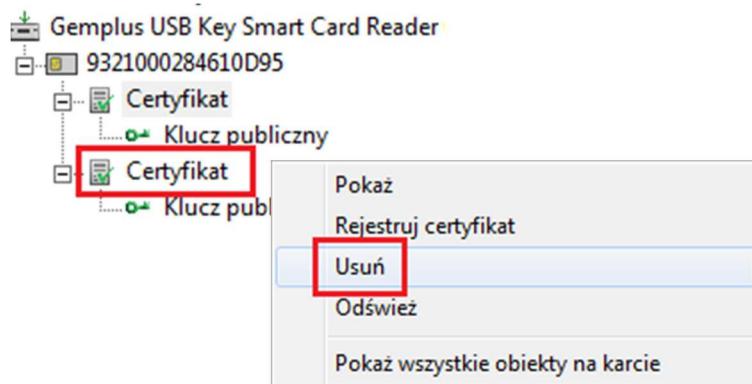
## STEP 3

If in the left window of the application you see more than one certificate under the card number, use the manual [Checking certificate expiry date](#) to make sure which of the certificates to delete.



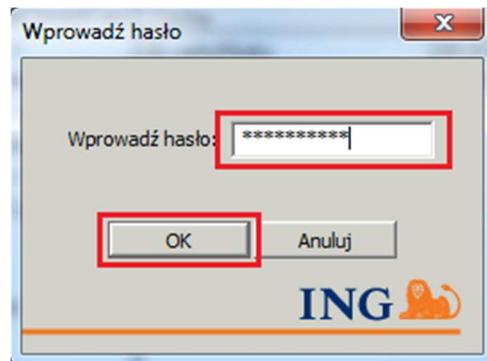
#### STEP 4

Click on the **Certificate** you want to delete with the right mouse button. Select **Delete** from the list.



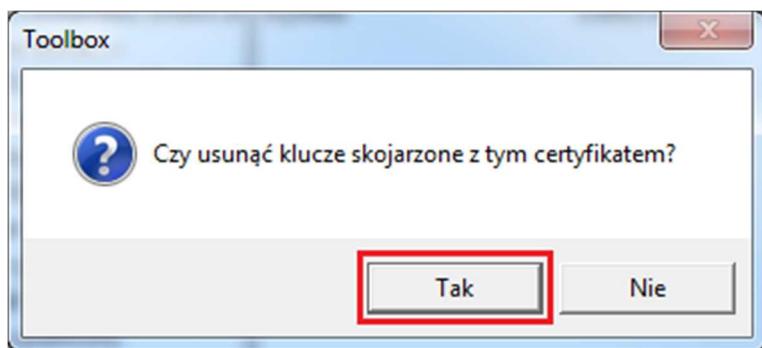
#### STEP 5

Enter the eToken/card password (one you use to sign in to ING Business) Click **OK**.



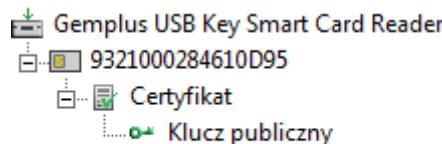
## STEP 6

Confirm that the keys associated with the certificate are also to be deleted. Click **Yes**.



## STEP 7

In the left window of the application you will see that the certificate has been deleted.



Close the SmartCard Toolbox ING software.

Should you have any questions, please call **ING Business Centre: 32 357 00 24** or **801 242 242** or send e-mail to: [bc@ingbank.pl](mailto:bc@ingbank.pl). Our consultants are at your service on working days from Monday to Friday, **8:00 a.m. to 6:00 p.m.**