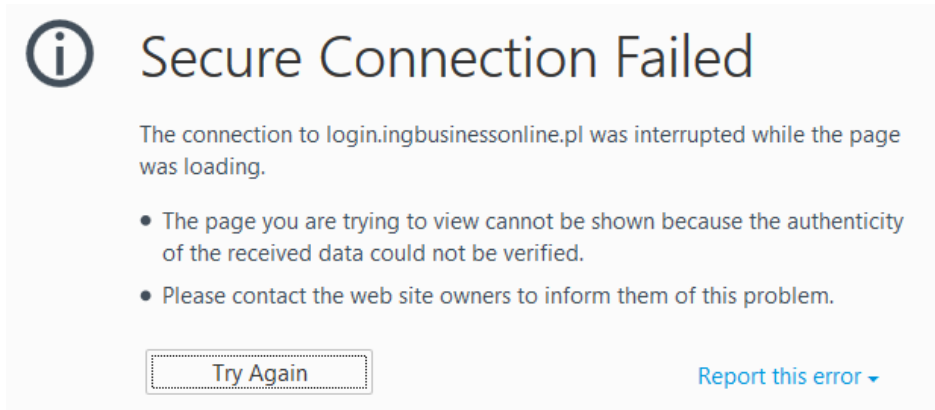# CONFIGURATION OF MOZILLA FIREFOX MANUAL
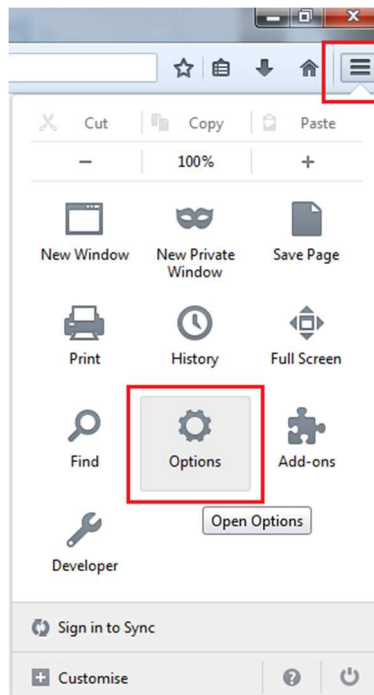
At the time of browser configuration, **keep the eToken/Card in the USB port**.

Use the Manual if you see the following message while logging into ING BusinessOnLine on Mozilla Firefox browser:
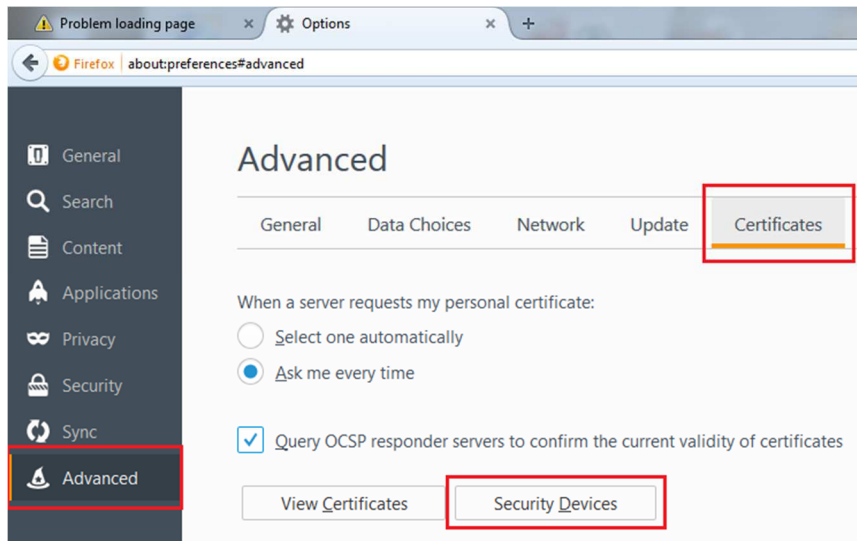

STEP 1

Drop down Firefox **Menu** (click the three horizontal lines in the right top corner of the browser) and select **Options**.
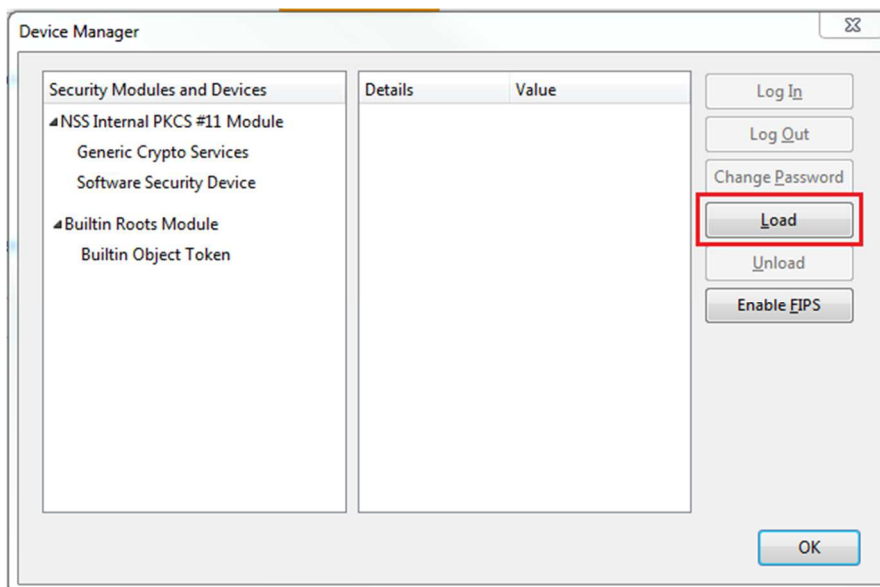
STEP 2

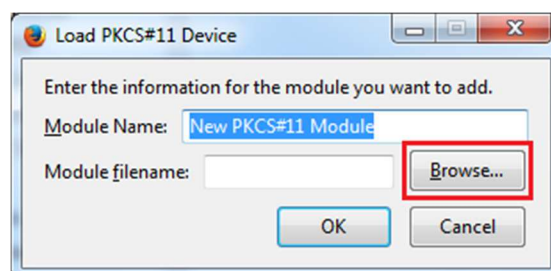From the left side menu select **Advanced**, and then select the **Certificates** tab and click **Security devices** button.

STEP 3

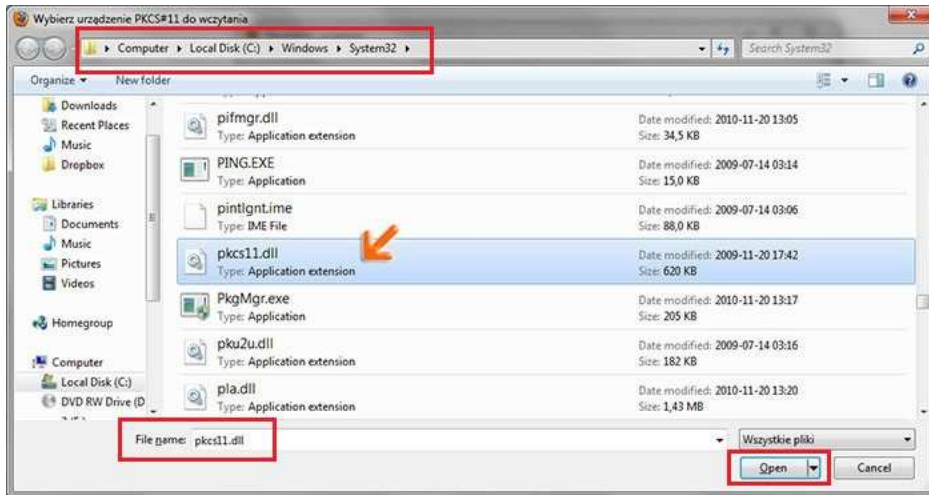In Device Manager click **Load** on the right.

STEP 4

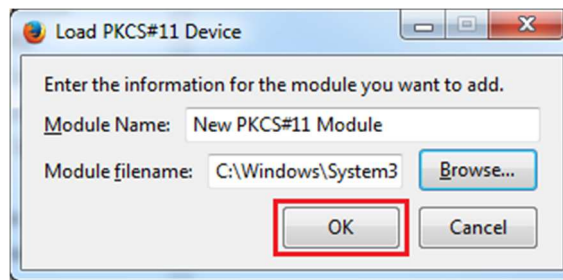To show the place of the file, click **Browse**.

STEP 5

Go to folder **Computer/LocalDisc(C:)/Windows/System32,** enter **pkcs11.dll** in the file name and click **Open**.
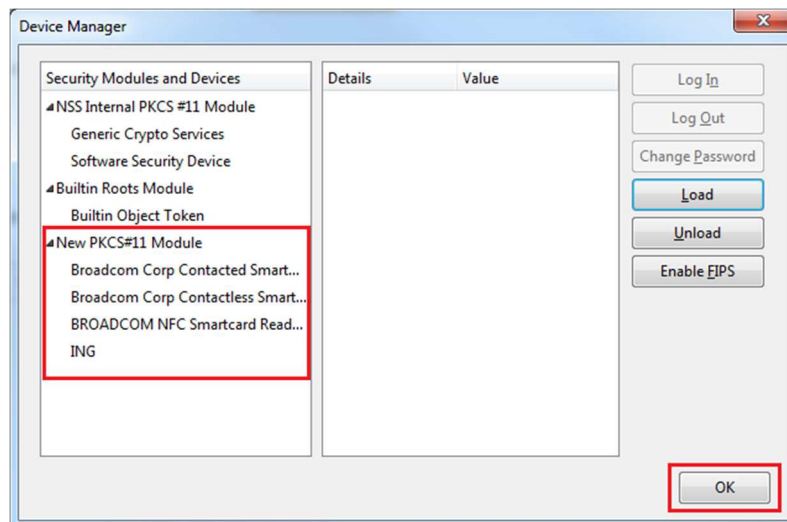

STEP 6

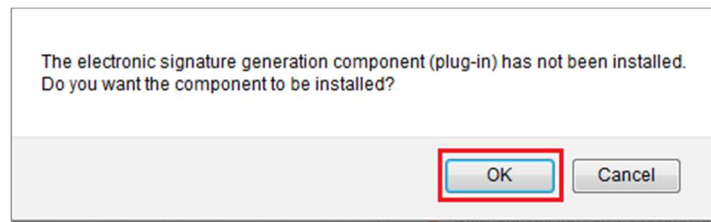File location is already displayed in the name of the module file – confirm it with **OK**.

You will see the ING module has installed.

STEP 7

Close the browser, open it again and log in to ING BusinessOnLine.
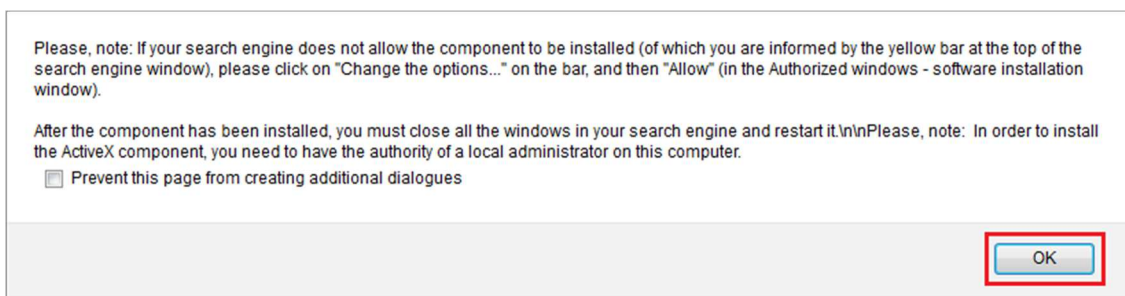
If you see this message while logging:

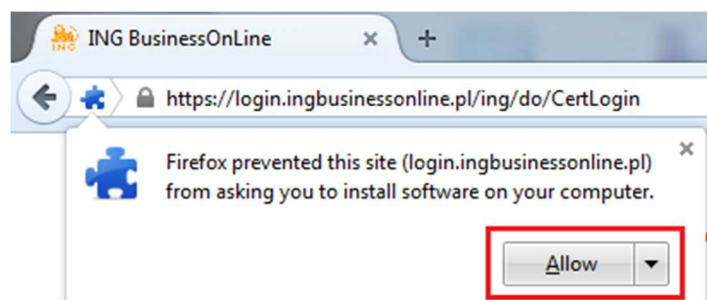click **OK** to start component installation.

STEP 8

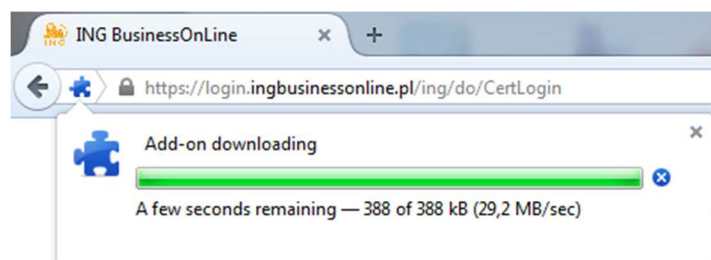Read the message that will appear and confirm it with **OK.**

If the message does not appear automatically, go to https://start.ingbusinessonline.pl/login/firefox and select **Install** in step **3**.

STEP 9

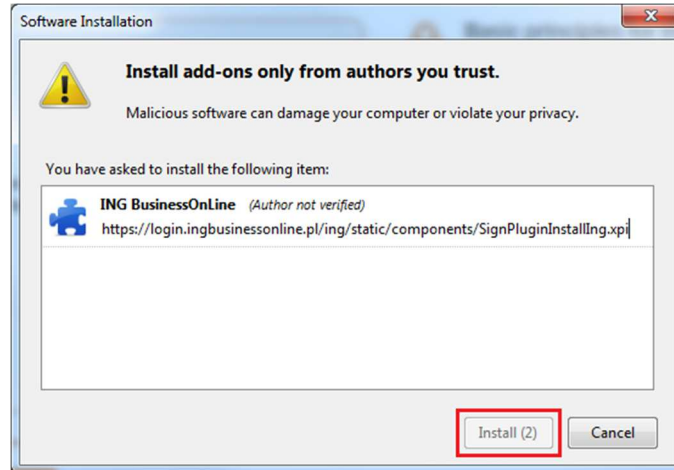Click **Allow** in the left upper corner of the browser.
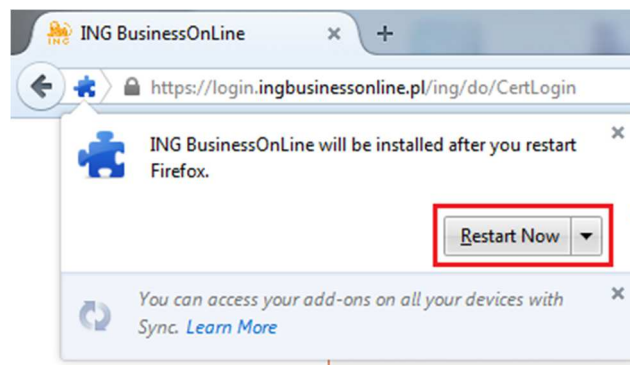

and wait for a while

STEP 10

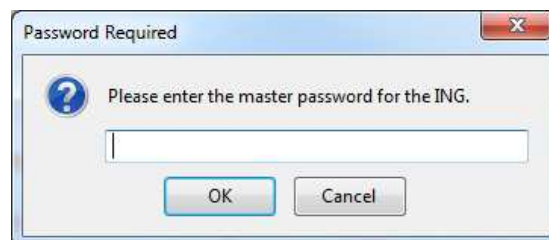In the Software Installation window click **Install.**

STEP 11

To end installation, click **Restart Now** in the left upper corner of the browser.

The browser will be closed and reopen.

Go to http://www.ingbank.pl/en-ing-businessonline and log in to ING BusinessOnLine by clicking **eToken/card** access.

Remember that in Mozilla Firefox a password to eToken/Card is called the **master password**.

Should you have any questions, contact **ING Business Centre:**
- call us on **32 357 00 24** or **801 242 242**
- send us an a-mail on **bc@ingbank.pl**

Our Call Centre is available from **Monday to Friday** from **8:00** to **18:00**.