



CERTIFICATE GENERATION SIGN-IN METHOD: ETOKEN/CARD

Use this manual, if:

- You are a user of ING Business and your sign-in method is eToken/card, and
- You have SmartCard Toolbox ING drivers installed on your computer, and
- You have received starter login and starter password

STEP 1

Plug eToken/card into a USB port.

If you connect a new eToken/card, use the manual [Assigning password to a new carrier \(eToken/card\)](#) first.

STEP 2

On the web page www.ingbusiness.pl, click **Generate certificate** beneath the button **Enter (eToken/card)**.



STEP 3

Enter your starter login and starter password — remember, they are case-sensitive! Click **Next**.



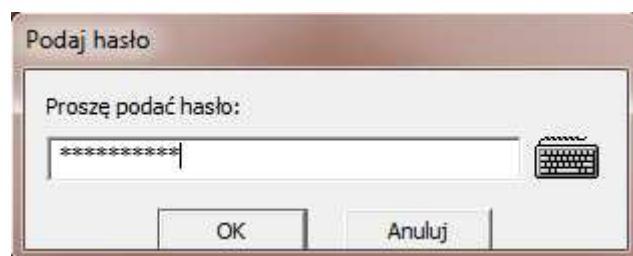
STEP 4

Click **Generate password**

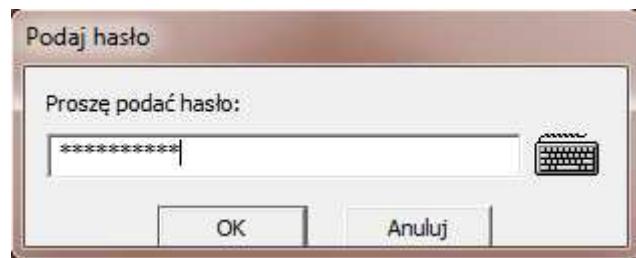


STEP 5

Enter your password to eToken/card (password you use to sign in to the system). Click **OK**.



Wait some time and enter the same password once again in the second window. Click **OK**.



STEP 6

You will see a message that the certificate has been generated and saved on the eToken/card connected to the computer.

STEP 7

Activate the certificate you have just generated. You may do this in two ways:

1. Activate the certificate via the help line — if you do not have a mobile phone number entered to the banking system, call ING Business: 32 357 00 24 or 801 242 242
2. You may also activate it on your own — if you have a mobile phone number entered to the banking system, click on the button **Activate certificate on your own** and follow the instructions displayed on the screen



STEP 8

Close all web browsers.

Sign in to the system. Use the manual [Signing in to ING Business?](#).

If you sign in using the following web browser:

- Internet Explorer — if necessary, register the new certificate in accordance with the manual [Certificate registration – I cannot see my certificate when signing in.](#)
- Mozilla Firefox, use the manual [Mozilla Firefox Configuration](#).

Should you have any questions, please call **ING Business Centre: 32 357 00 24** or **801 242 242** or send e-mail to: bc@ingbank.pl. Our consultants are at your service on working days from Monday to Friday, **8:00 a.m. to 6:00 p.m.**