

# CERTIFICATE REGISTRATION - I DO NOT SEE MY CERTIFICATE ON THE LIST OF CERTIFICATES WHEN SIGNING IN SIGN-IN METHOD: CERTIFICATE

Use this manual, if:

- You use the sign-in method based on a certificate saved on an eToken or cryptographic card, and
- On the computer you use to work, you have the SmartCard Toolbox ING software installed; and
- You do not see your most recent certificate on the list

# STEP 1

Plug the eToken or cryptographic card into a USB port. If there are a couple carriers connected to the computer, unplug them and connect only the device whose certificate you want to check.

### STEP 2

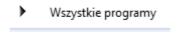
Launch the SmartCard Toolbox ING software. You can do this in two ways:

1. Click on the application icon on the computer desktop



2. Launch the **Start** menu, then select **All applications**, find the **Comarch SmartCard** folder and run the **SmartCardToolboxING** application.



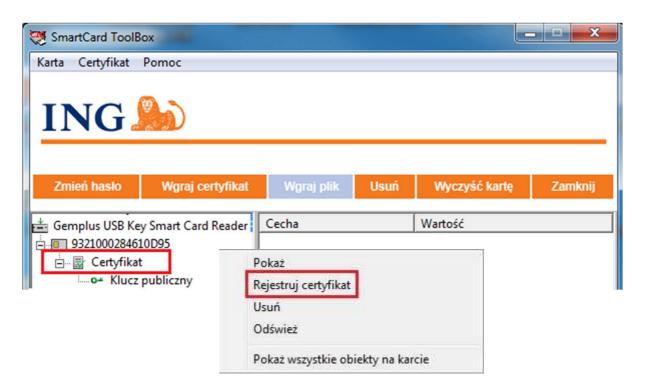






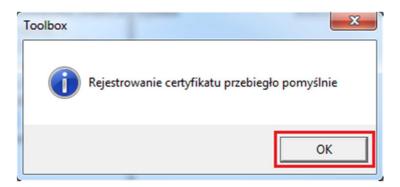
# STEP 3

Click with the right mouse button on **Certificate** in the left window of the application, and select the option **Register certificate**.



# STEP 4

You will be informed that the registration has been successful. Click **OK**.



Close the SmartCard Toolbox ING software and sign in to the system using the valid certificate.

Should you have any questions, please call **ING Business Centre**: **32 357 00 24** or **801 242 24**2 or send e-mail to: <a href="mailto:bc@ingbank.pl">bc@ingbank.pl</a>. Our consultants are at your service on working days from Monday to Friday, **8:00 a.m.** to **6:00 p.m**.