



INSTALLATION OF COMARCH CRYPTO PROVIDER A NEW USER OF ING BUSINESS SIGN-IN METHOD: CERTIFICATE

Use the manual if:

- You are a new user of ING Business
- You use eToken or cryptographic card to sign-in
- You have the rights of local administrator on PC
- When you try to generate a certificate you see the following message:

Comarch Crypto Provider służący do generowania podpisów elektronicznych nie jest zainstalowany.
Czy zainstalować komponent?

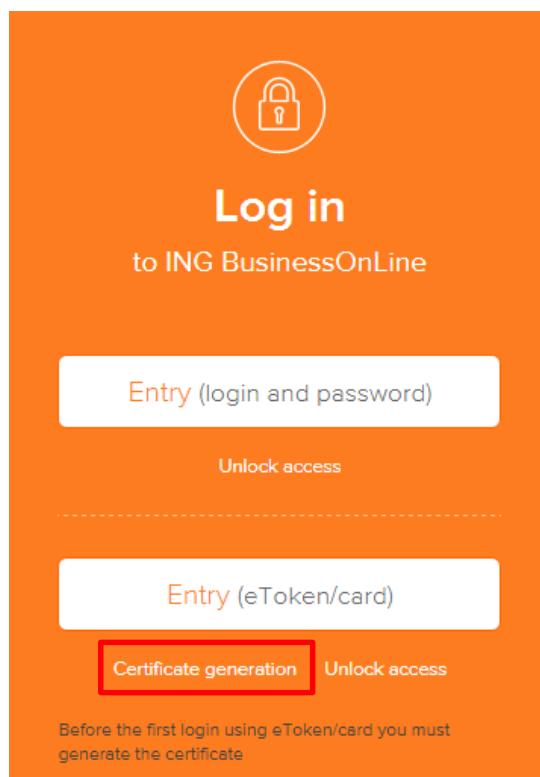
Instalacja komponentu wymaga uprawnień administratora.

STEP 1

Install Smart Card ToolBox ING driver, use the manual [Installation of SmartCard ToolBox ING](#).

STEP 2

On www.en.ingbank.pl/ing-businessonline click on **Certificate generation**.



STEP 3

When you see the message, click **OK** to install **Comarch Crypto Provider** on your PC.

Certificate generation - step 1

Make sure that the eToken/card are attached to your PC.

Enter the starting login and starting password (without changing the size of the characters) and click "Next".

Starter login:

Komunikat ze strony start.ingbusinessonline.pl:

Starter password:

Comarch Crypto Provider służący do generowania podpisów elektronicznych nie jest zainstalowany.

Czy zainstalować komponent?

Instalacja komponentu wymaga uprawnień administratora.

OK

Anuluj

User certificate generation

Remember that:

- To install Comarch Crypto Provider application you need to have the rights of local administrator on the PC on which you will sign-in to ING Business. If you do not have such rights, ask a person who has the rights required for installation to help you.

Comarch Crypto Provider is indispensable to sign-in with eToken/card to ING Business.

STEP 4

Download **ComarchCryptoProvider.exe** file on your PC. Click **save** or **save as** depending on your browser.

STEP 5

Close all active windows of the browser.

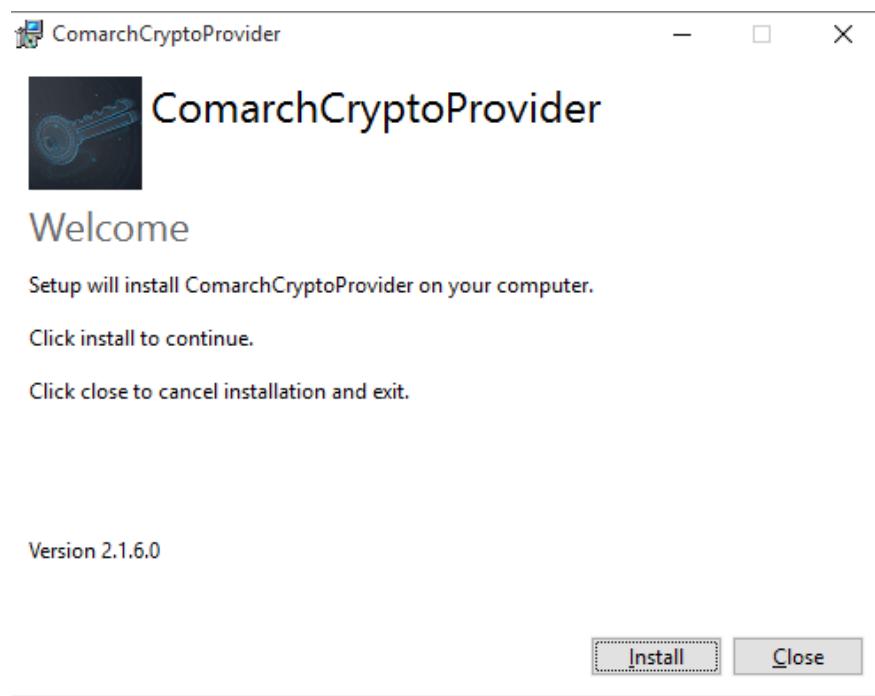
STEP 6

Start the downloaded file **ComarchCryptoProvider.exe**.

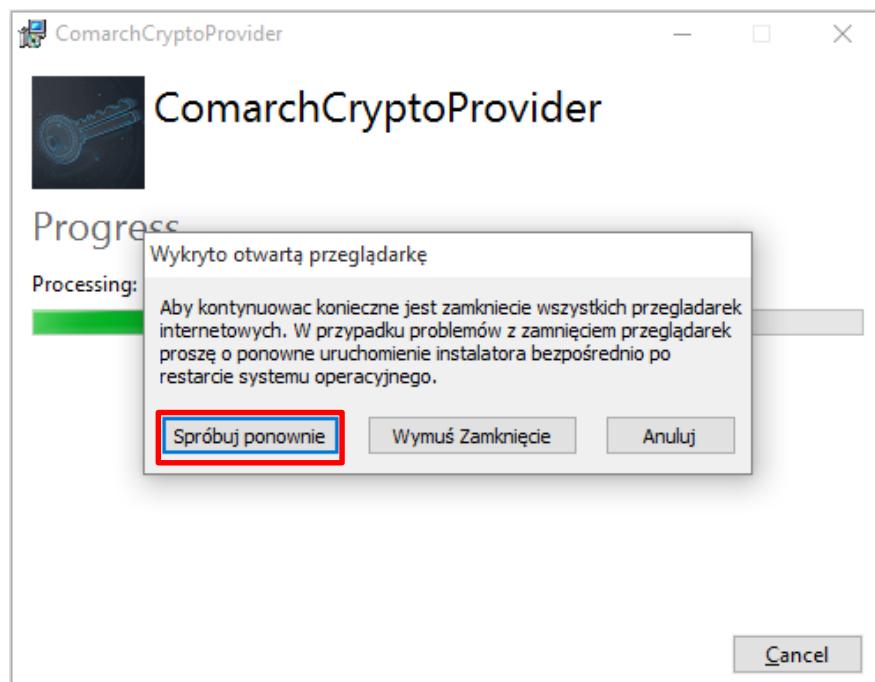
- If you have the right of local administrator on PC go to **Step 7**
- If you do not have the right of local administrator on PC, you will see a window requesting confirmation of administrator's rights. Ask a person who has the rights of local administrator on PC to enter the name and password.

STEP 7

Click **Install** to start installation of ComarchCryptoProvider on your PC.



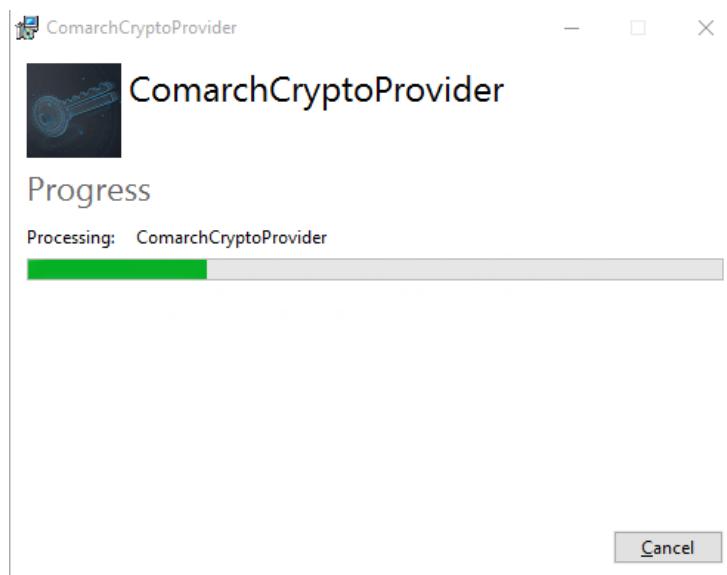
If you have not closed all windows of the web browser, you will get the following message.



Close all windows of the browser and click **Try again**.

STEP 8

Wait until the programme installation is complete.



STEP 9

Click **Restart** when ComarchCryptoProvider installation is complete.



STEP 10

Having restarted your PC, generate a certificate in accordance with the instruction [Certificate generation](#).

Should you have any questions please call **ING Business Centre: 32 357 00 24** or **801 242 242** or write to us at: bc@ingbank.pl.

Our advisors are available on business days Monday through Friday from **8 a.m. to 6 p.m.**