



INSTALLATION OF SMART CARD TOOLBOX ING SOFTWARE SIGN-IN METHOD - CERTIFICATE

Use this manual, if:

- You are a user of the ING Business system
- You sign in with an eToken/card
- You want to sign in to the system for the first time on a given computer
- You have local administrator permissions on the computer

Do not plug in eToken/card to the USB port during installation.

STEP 1

Download installation file on the web page www.ingbusiness.pl/sterowniki

Smart Card Toolbox dla Windows

Instalacja oprogramowania wymaga uprawnień administracyjnych.

Sterowniki oferowane są dla systemów:

- Windows XP
- Windows Vista
- Windows 7
- Windows 8
- Windows 8.1
- Windows 10

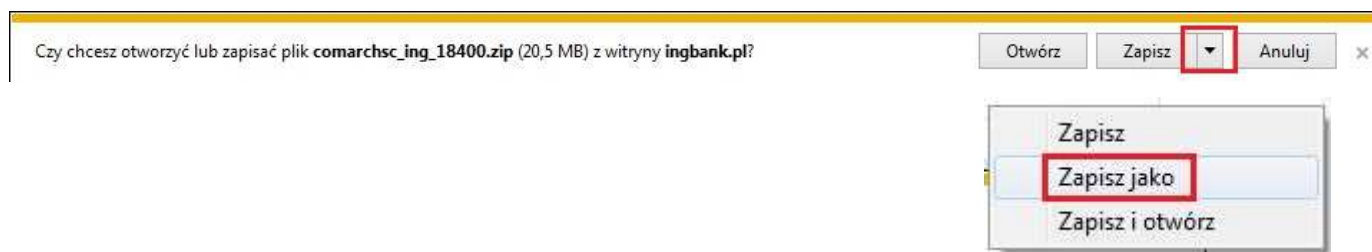


Smart Card Toolbox Windows

Pobierz

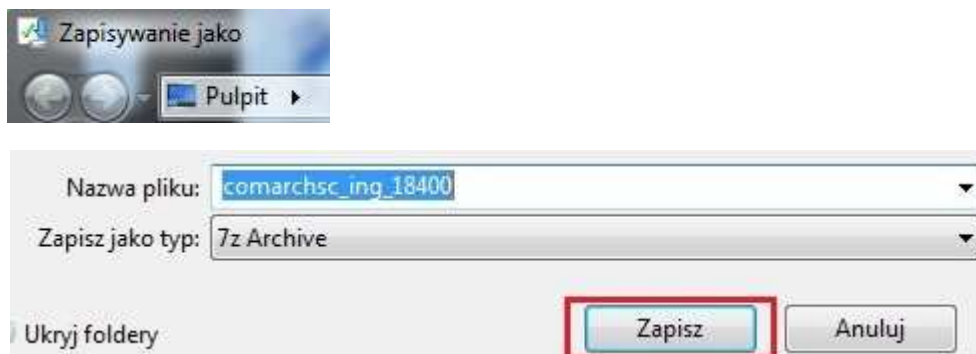
STEP 2

At the bottom of the browser screen you will see a query related to the file **comarchsc_ing_18440.zip**. Expand the saving list and select **Save as**.



STEP 3

Select destination for the file on your computer, e.g. desktop. Click **Save**.



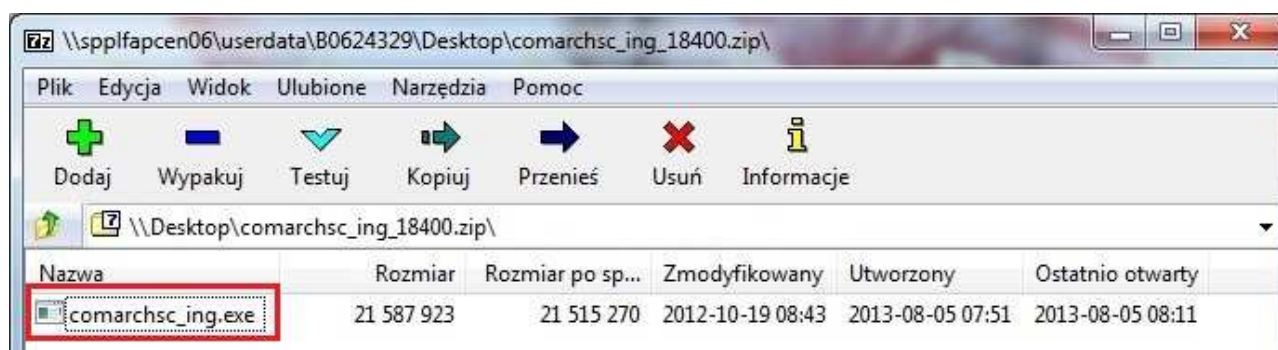
STEP 4

After downloading the file, click the **Open** button at the bottom of the browser screen.



STEP 5

Click twice on the file name **comarchsc_ing.exe**.



If you at the same time work in other applications – close them.

STEP 6

Select language of the SmartCard Toolbox ING software from the list and click **Next**.



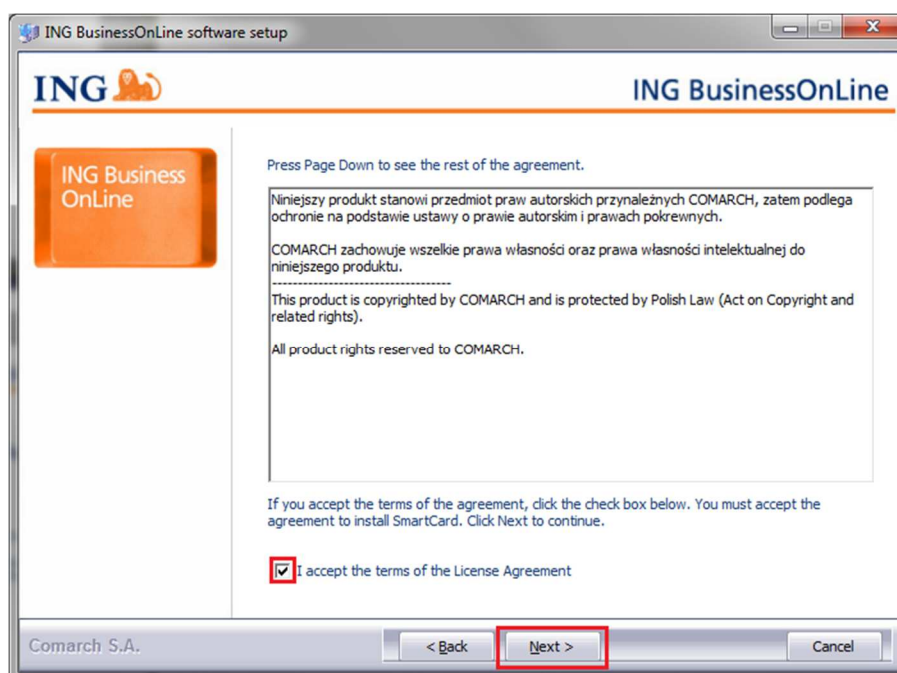
STEP 7

Click **Next** in the software installer.



STEP 8

Read the Terms of Use and accept them. Click **Next**.



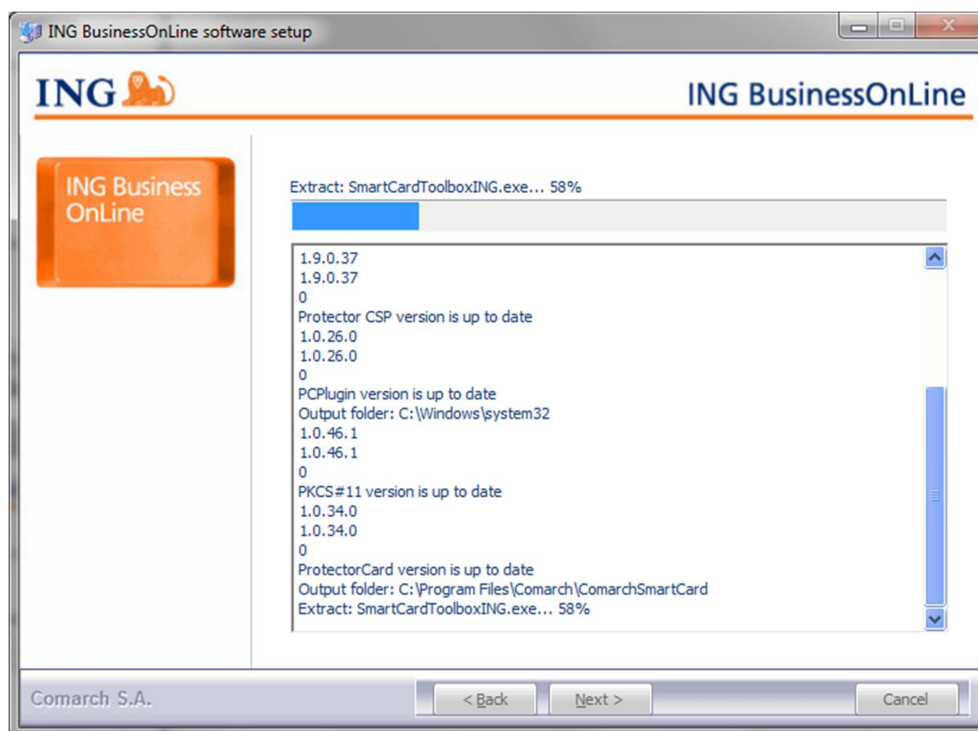
STEP 9

Select PC Twin USB drivers and click **Next**.

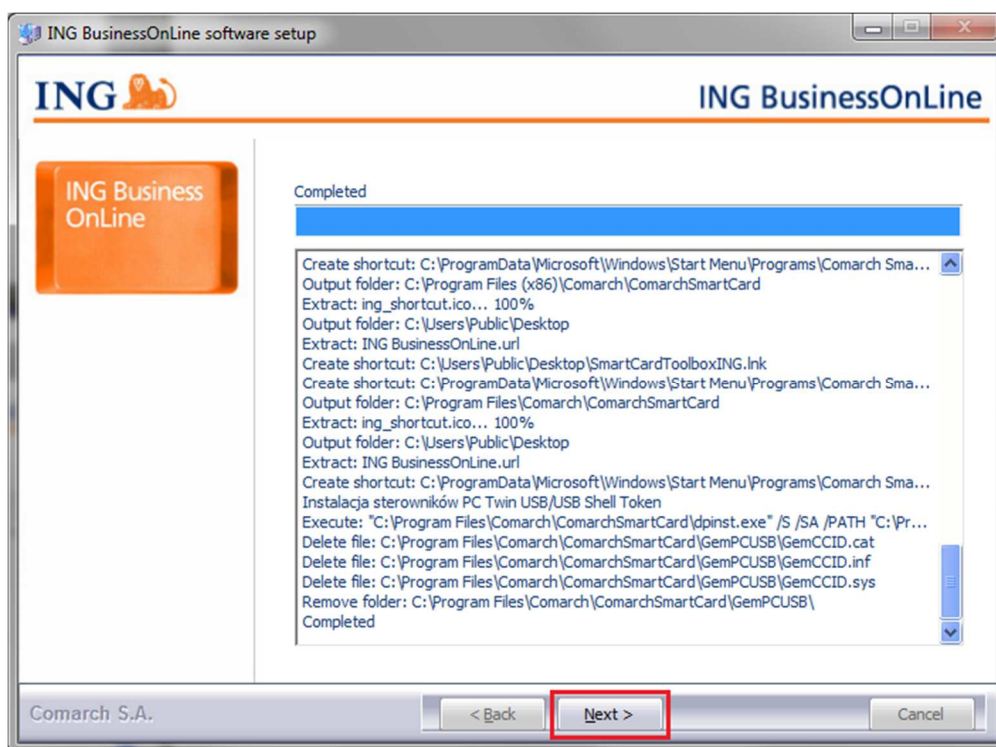


STEP 10

Wait until the software is unpacked.

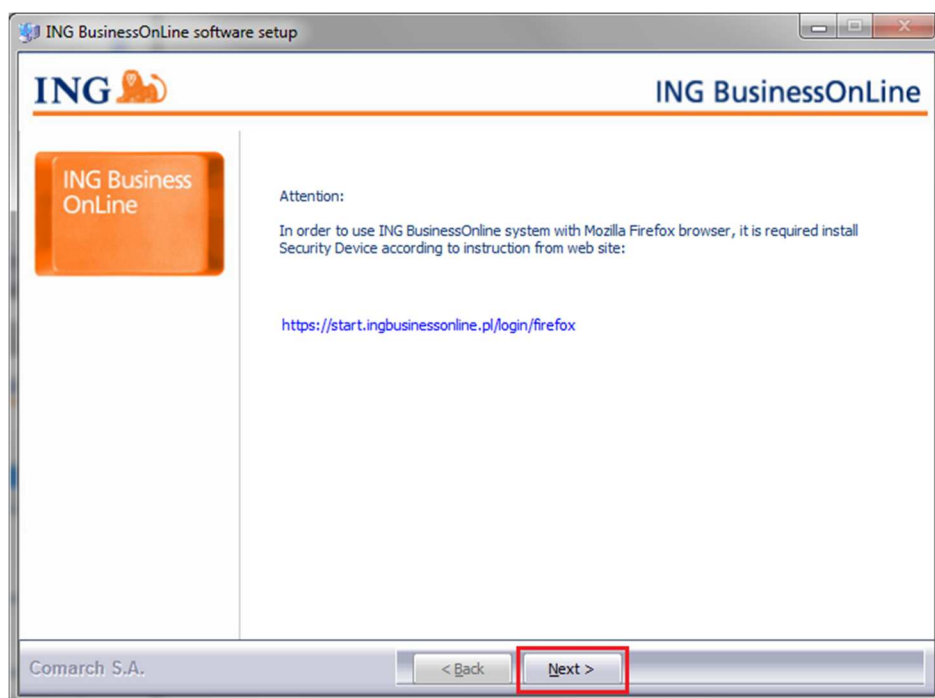


click **Next** after completing the installation.



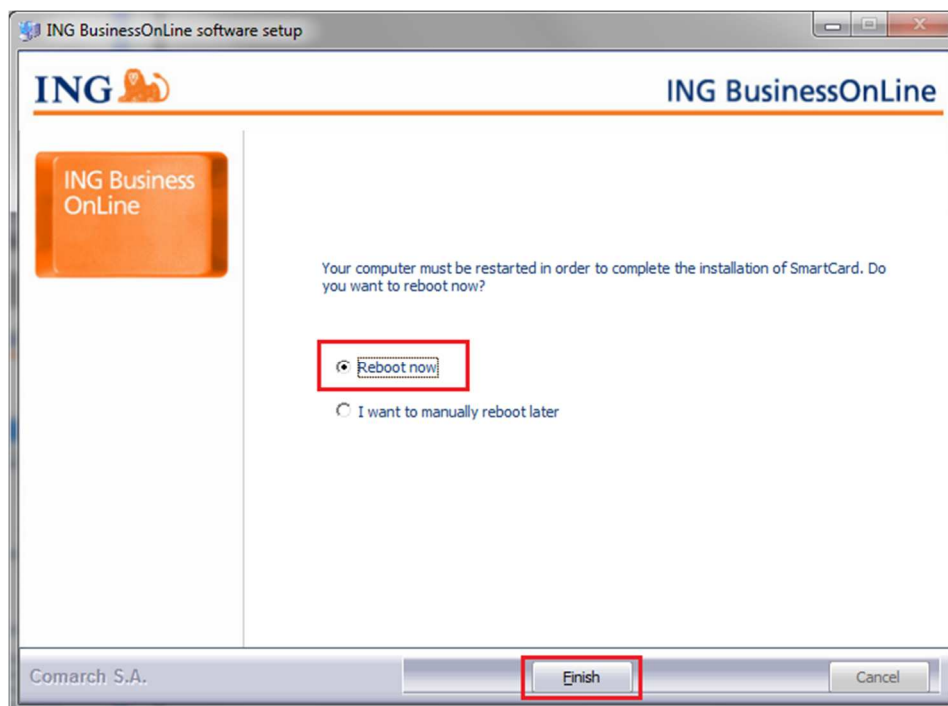
STEP 11

Ignore the message Click **Next**.



STEP 12

Select **Restart now**. And click **Finish**. The computer will close and restart.



STEP 13

On the computer desktop you will see the shortcut to the Smart Card ToolBox ING software.



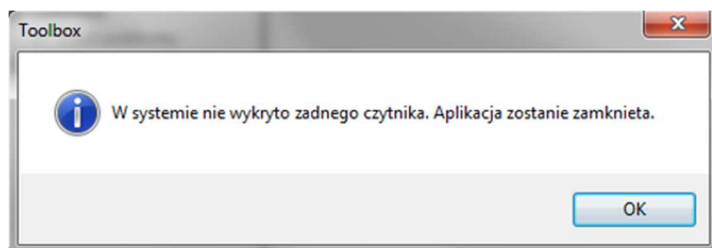
STEP 14

Plug eToken/card into a USB port. Wait a moment to allow the system to complete installation of drivers.

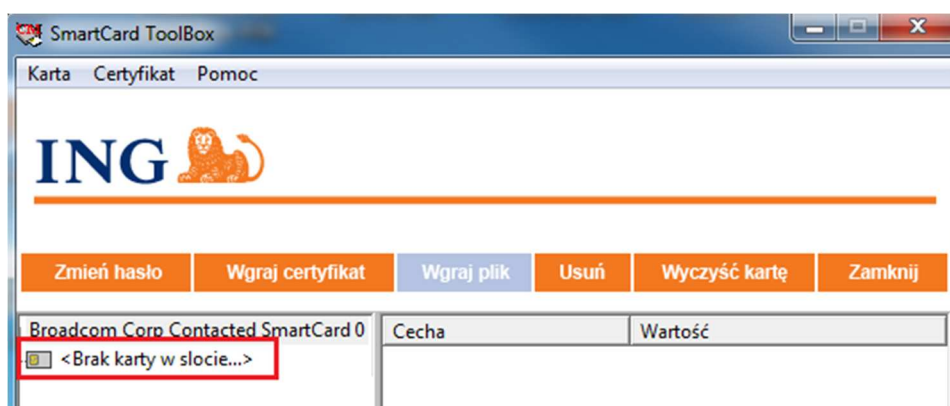
STEP 15


Launch the SmartCard Toolbox ING software.

- If you see a message about no card, turn the computer off and on with the eToken/card plugged in.



- If you see a message No card in the slot, go to the manual [SmartCard ToolBox does not read eToken/card - No card in the slot.](#)



- 
-
- If you see the serial number of the card in the left window of the application, and your eToken/card is:
 1. A new carrier (eToken/card is not protected with password), go to the manual [Assigning password to new carrier \(eToken/card\)](#)
 2. A carrier used earlier by another employee (eToken/card is protected with password), use the manual:
 - a. [Changing password to eToken/card](#) and — if necessary — [Removal of unnecessary certificate](#) – if you know the password to the device
 - b. [Unblocking eToken/card](#) – if you do not know the password to the device
 3. A carrier used earlier by you – register the certificate in the manner described in the manual [Certificate registration – I cannot see my certificate when signing in](#) and sign in to the system in accordance with the manual [Signing in to ING Business](#).

Should you have any questions, please call **ING Business Centre: 32 357 00 24** or **801 242 242** or send e-mail to: bc@ingbank.pl. Our consultants are at your service on working days from Monday to Friday, **8:00 a.m. to 6:00 p.m.**

