

ING Business. More opportunities.

**I do not remember my
password to the system**

[Find out](#)



Use the User's Guide if:

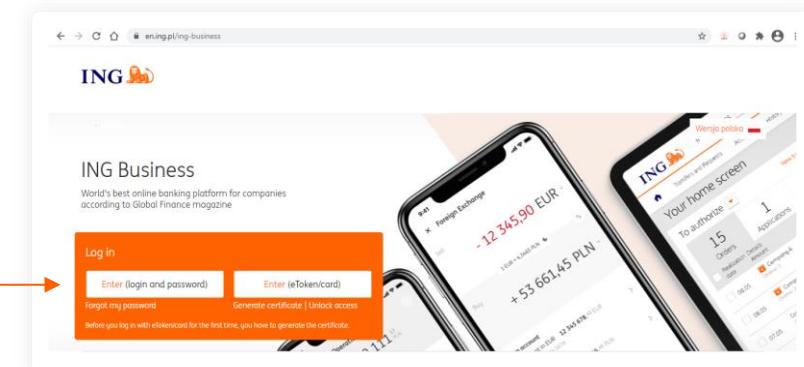
- you log into the system **with the login name and password**
- Your password has been locked – **you have used incorrect password 5 times or more**
- you do not remember your password



Before you begin:

- Please make sure that the e-mail address and mobile phone number for your user in the system is up to date.
- If there is no current mobile phone number or e-mail address in system or the data are out of date, please go to ingbusiness.pl/dane_uzytownika and follow the instructions

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- Go to en.ing.pl/ing-business and click **Forgot my password** right below the Enter button (login and password).

Was this article of help?





Online

I do not remember my password to the system

ING

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Password recovery

Recover your ING Business password

Username

[Can't remember your username?](#)

Continue

Give your login name and click **Continue**.



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Check inbox

jankow1234

 ING Business sent a message to your email address: [***@c***.pl](#).
The email contains your password.

Back to Sign in

The password was sent to the e-mail address given in the system for your user. Click **Back to Sign in**.



 **KEEP IN MIND**

- When a new password is sent, the previous password is locked.
- The login name to ING Business system may be different than the login name to Moje ING individual banking system.
- If you do not remember your login name, please contact the ING Business Centre.

Was this article of help?





Online

I do not remember my password to the system



! KEEP IN MIND

E-mail with password:

- We send the e-mail from the inbox ingbusiness@ing.com
- We send it automatically – do not respond
- If you do not see a message from the bank, please check the SPAM folder or trash
- If you still do not see the message please make sure that:
 - you have entered the correct login name
 - The e-mail address in ING Business for your user is correct and up-to-date.

Startup password:

- It consists of **16 characters**
- The password expiration date is in the e-mail,
- If the password validity expires, please generate a new one in the same way



That's all! Now you know how to unlock your access rights or change your password to ING Business.



If you have any questions, please call the ING Business Centre:

32 357 00 24

Our advisors are available on weekdays, Monday to Friday, **8.00 am to 6.00 pm**.

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When you receive the startup password please log into the system.

Please go to ingbusiness.pl/gib/login and follow the instructions.

