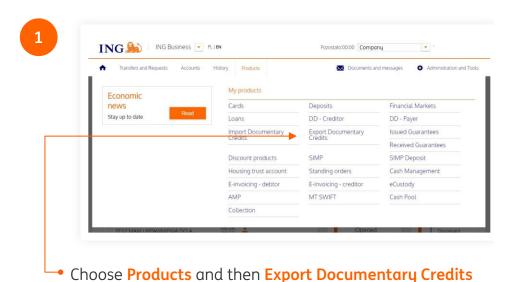






Online

from main menu.



ING Musiness - PLIEN Pozostało:00:00 Company Documents and messages Administration and Tools **Export Documentary Credits** Transaction history Reports -Upcoming payments Messages 💌 Buyer / ING Reference No Amount Payment date Subject Export Credit 1 No upcoming payments Displayed 0 from 0 See all Issued Documentary Credits Displayed 1 from 1 3 See all

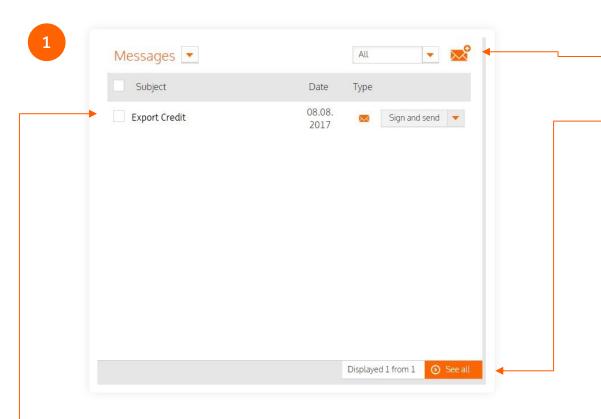
Export Documentary Credits desktop will appear.

Messages



## II. Messages module on Export Documentary Credits desktop.

Online



Messages module on Export Documentary Credits:

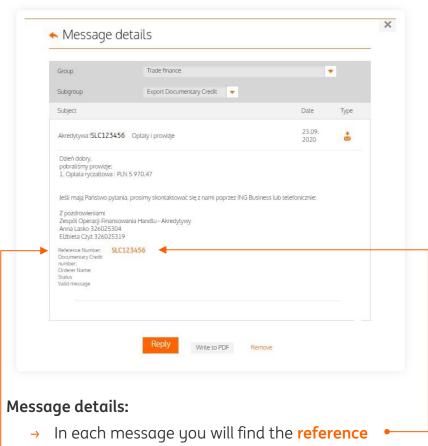
You can find informations and all notifications regarding Export Documentary Credits. They may concern information on discrepancies, confirmation of crediting the account for the

- settlement of the credit or the amount of fees and commissions charged.
- → We will notify by e-mail the person indicated by you when new messages appear in the system.
- With this action, you can quickly send a regular or binding message - that is one that we will treat as an disposition.
- To go to the list of all messages click See all.



2

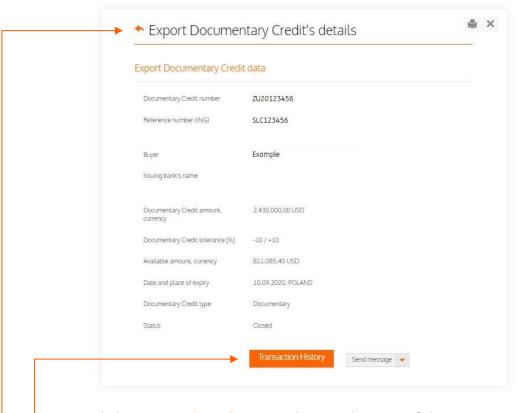
Online



- In each message you will find the reference number of Documentary Credit and number listed
   in the SWIFT message by the opening bank.
- → Click on the reference number to browse details of Export Documentary Credit:

## ! IMPORTANT!

The binding message must be signed in accordance with the approval scheme set provided in ING Business.



- Click **Transaction History** to browse history of this Documentary Credit
  - → You can reply to each message by sending a standard or binding message, which has the nature of an disposition. An example of a binding message is the acceptance of new terms of the documentary credit.

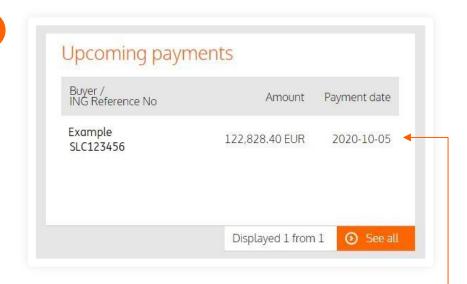
2



## III. Upcoming payments module on Export Documentary Credits desktop.



Online



You can find **upcoming payments** here. Click See all, to display a list of all Export Documentary Credits - including archival ones.

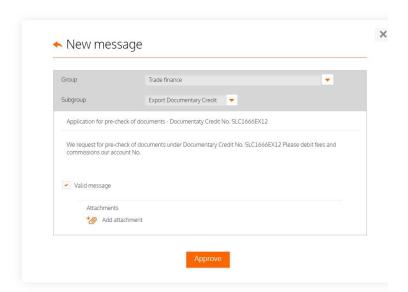


Click on an item on the list to view the details.

- → For each documentary credit visible on the list, you can perform the following actions:
  - **Send message** click if you want to send a message regarding the documentary credit to ING. The system will link the correspondence with the appropriate documentary credit - you can check all correspondence relating to it in the history of the documentary credit.
  - Pre-check of documents click if you want us to pre-check your documents. It is worth to use this option - we will check the documents and send any comments in response to your message. After selecting this option, a screen with suggested content will appear - you can correct it if you want.

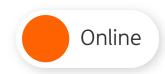
Online





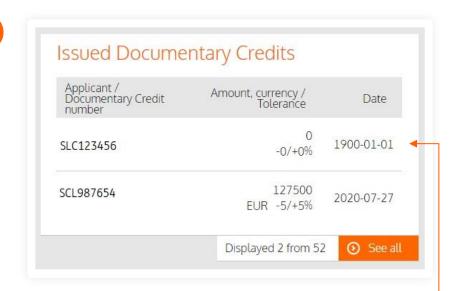
Messages

- Remittance letter click to create a cover letter form with your company details and documentary credit details, which you must attach to the documents sent to us.
- Discount you can use this option in the
   case of documentary credits with deferred
   payment if you want to receive funds
   before the payment date resulting from the
   terms of the documentary credit.
   Before submitting this instruction, you
   must sign a debt discount agreement with
   us.



## IV. Issued Documentary Credits module on Export Documentary Credits desktop.





It allows for **quick access** to information about Issued Documentary Credits. •



That's all!
Now you know how to manage your
Export Documentary Credits.



If you have more questions, call ING Business Centre:

32 357 00 24 or 801 242 242

Our advisers are available on business days from **Monday** to **Friday** from **8:00 to 18:00**.

Do you have questions? We have answers!

More on: <a href="https://www.ingbusiness.pl/pomoc">www.ingbusiness.pl/pomoc</a>



This instruction can be found on: <a href="mailto:ingbusiness.pl/akredytywa\_obca">ingbusiness.pl/akredytywa\_obca</a>